

Share the load when evaluating performance by using encouraging citizens to provide **feedback** and **data**. Modern technology makes this easier but still robust.

Draw on the collective knowledge of the citizenry to design stronger better policy solutions. The ongoing dialogue **opens the doors** of government, improving transparency.

Invite in as many viewpoints as possible, through broad, thin engagement. Don't worry about the how, focus on defining **what** should be a matter for public policy.

Use direct engagement processes to strengthen the **voice** of those often excluded. Everything from citizen juries to participatory budgeting mechanisms strengthen democracy.

